



Office of Temporary and Disability Assistance

KATHY HOCHUL
Governor

DANIEL W. TIETZ
Commissioner

BARBARA C. GUINN
Executive Deputy Commissioner

June 13, 2023

New York State
Office of Temporary and Disability Assistance
Low Income Household Water Assistance Program
99 Washington Avenue
Albany, NY 12210

Dear Westerlo:

The New York State (NYS) Low Income Household Water Assistance Program (LIHWAP) is an emergency assistance program funded through the Consolidated Appropriations Act, 2021 and the American Rescue Plan Act of 2021 designed to ensure that vulnerable, low-income New Yorkers have access to clean, safe water in their homes to maintain healthy standards.

LIHWAP is administered through the NYS Office of Temporary and Disability Assistance (OTDA). Benefits are based on the amount of unpaid water and/or sewer arrears owed by applicants up to a maximum of \$2,500 per water or sewer vendor or \$5,000 if water and sewer services are combined, per applicant household. Benefits are paid directly to the household's water and/or sewer vendor(s).

To date we have been unable to meet the needs of vulnerable households in your water/sewer district who have had their water and/or sewer services terminated or are under threat of termination due to unpaid arrears because you have not entered into an agreement with the NYS OTDA. In order to remedy this situation OTDA will issue single payments on behalf of eligible residents directly to their water and/or sewer provider(s) in order to resolve the household's water and/or sewer arrears and forestall termination of their water and/or sewer services, or reestablish service.

Acceptance of LIHWAP benefits requires water and/or sewer vendors to adhere to the LIHWAP Supplemental Terms and Conditions 11h under Federal LIHWAP Assistance Listing No. 93.568(B) (with modifications based on P.L. 116-260). Additionally, by accepting LIHWAP benefits Westerlo to accept all LIHWAP benefits authorized on behalf of residential customers and without imposing any conditions precedent. "Residential customer" is defined in accordance with Title 16 of the New York Compilation of Codes, Rules and Regulations, Part 14.2(b)(18). Finally, the LIHWAP benefit single payment check issued to your water/sewer district on behalf of your customer must be deposited or returned to OTDA by the expiration date printed on the check.

If you have questions about LIHWAP payments or would like to sign a NYS LIHWAP Vendor Agreement, contact the NYS LIHWAP Vendor Unit at 518-473-1277 or NYSLIHWAP.Vendor@otda.ny.gov.

Thank you for your cooperation.

NYS LIHWAP

Account #: 200
Confirmation #: A5VFFSZX2